



Live Chat

Instant response on the website

- Chat with our team and get instant responses to queries and requests

Drivers & Documentation

Update to the latest technology

- Access the latest product support tools online
- Download latest printer drivers, documentation and software patches



Self Help

Best tool outside normal working hour

- "Step by step" instructions with photos
- Resolving common problems for the fastest time

Online Education

Investment maximization in your solution

- eLearning tools such as Online Training, Training Videos and Training Notes to let you fully utilize the powerful functionality of products
- <https://fujifilm.com/fbhk/en/support-and-drivers/professional-customer-training-support>



Video Tutorials

"Step by step" instructions to solve problems

- Video tutorials let you solve most of your product issues easily
- www.youtube.com/support-fb-fujifilm

eLogging

Support request via our website

- The fastest and most efficient way to lodge your request
- <https://fujifilm.com/fbhk/en/Contact/Make-a-Support-Request>



Technical Remote Support Service

Instant troubleshooting services by technical specialist

- Highly skilled, industry certified professionals provide fast solutions by remote diagnosis tools



Get them here!

<https://support-fb.fujifilm.com>

fujifilm.com/fbhk

FUJIFILM BI Hong Kong





實時聊天服務

客戶服務員即時回應

- 專業團隊透過訊息即時回應查詢及問題

驅動程式和文件

更新至最先進技術

- 在網上取得最新的產品支援工具
- 下載最新驅動程式、文件和軟件修補程式



網上教學

網上學習工具為你提升業務效益

- 網上培訓課程、在線操作培訓影片、簡易操作說明書等網上學習工具能確保你充分利用富士膠片商業創新產品的強大功能
- <https://fujifilm.com/fbhc/zh-hk/support-and-drivers/professional-customer-training-support>



自助工具

在辦公時間外最好的工具

- 附圖指引，助你逐步解決技術疑難
- 快速解決常見問題



影片教學

逐步指示解決問題

- 影片教學，讓你更輕鬆解決各種問題
- www.youtube.com/support-fb-fujifilm

線上服務請求

於網站提交支援服務的請求

- 無時地界限，迅速提交各項支援服務的請求
- <https://fujifilm.com/fbhc/zh-HK/Contact/Make-a-Support-Request>



遙距技術支援服務

立即獲得技術專員協助

- 由經驗豐富的技術專員透過電話及遠端系統遙距解決硬件和軟件上的問題



立即查看

<https://support-fb.fujifilm.com>

fujifilm.com/fbhc

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